

JOIN

Become a member of the Beerwah Hotel, Palmwoods Hotel or Glasshouse Tavern Bayblue Rewards Program in 2 minutes by registering your interest with our staff. Upon joining the program at one hotel you will automatically be entitled to membership privileges across three hotels.

EARN

Present or insert your membership card every time you dine, drink or play at Beerwah Hotel, Palmwoods Hotel or Glasshouse Tavern to earn "Status Credits" and Rewards points, or shop in any of our bottle shops and drive thrus.

SAVE

Present your membership card when purchasing at any of our Bars or the Bistro to enjoy special pricing and member benefits.


RAISE


There are four great levels of rewards to discover. You can raise your rewards with every visit by accumulating status credits to climb to the next level.


REDEEM

Use your points to enjoy more of the things you love at Beerwah Hotel, Palmwoods Hotel or Glasshouse Tavern - food, drinks any of our bottle shops, cash or gaming play!

To redeem points for cash, see the staff in our gaming lounge or print a cash voucher through the kiosk.

100 POINTS = \$1 CASH 

1000 POINTS = \$10 CASH 

5000 POINTS = \$50 CASH 

When purchasing from any of our Bars, Bistro, Bottle Shops or Drive Thrus simply present your membership card and tell our staff that you want to pay using your points.

HOW CAN I CHECK MY POINTS BALANCE?

You can check your Rewards points balance or Status Level at any time by;

- Swiping your membership card at the Members Kiosk
- Inserting your membership card into a gaming machine
- Asking any of our friendly team members

CAN I USE MY REWARDS POINTS AT BEERWAH HOTEL AND PALMWOODS HOTEL?

Yes, rewards points can be earned and redeemed at both venues with the one card.

WHAT STATUS LEVEL WILL I RECEIVE?

Your Bayblue Rewards Level is determined by the amount of Status Credits you earn over a rolling 3 month period. Each level provides discounts, bonus points and special offers to reward you!

All new members will begin at the base level, Bronze. You can check your Status Level by using the member's kiosk.

CAN I MOVE INTO THE OTHER STATUS LEVELS?

Absolutely, once you qualify for the next level, we will notify you about your additional privileges. You may also move down a level if you do not maintain the required status credits for that level.

HOW LONG DO I HAVE MY REWARDS POINTS FOR?

All Bayblue Rewards Points will be cancelled if not redeemed within 12 months of the date you earned them.

DO I HAVE TO PARTICIPATE IN BAYBLUE REWARDS?

No, but all patrons of Beerwah Hotel, Palmwoods Hotel or Glasshouse Tavern have the opportunity to gain entry into the Bayblue Rewards Program. You may opt out at any time. Note that you will no longer accrue Status credits or Rewards points or participate in promotional activity.

TERMS AND CONDITIONS

Please ask our staff for a complete copy of Bayblue Rewards Terms and Conditions. All information is for patrons and guests.



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www.beerwahhotel.com.au



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Palmwoods QLD, 4555

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Glasshouse House Mountains QLD, 4518

Ph: 07 5493 0933
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W E L C O M E



B A Y B L U E
R E W A R D S

B E E R W A H H O T E L
P A L M W O O D S H O T E L
G L A S S H O U S E T A V E R N



BRONZE



SILVER



GOLD



PLATINUM



Reach new heights with Bayblue Rewards

As a way of saying thank you for being a loyal patron of Beerwah Hotel, Palmwoods Hotel or Glasshouse Tavern, Bayblue Rewards will take you on a journey to greater service and new heights of privilege.

Join at the Beerwah Hotel, Palmwoods Hotel or Glasshouse Tavern and use your membership card to discover an array of rewards and benefits including discounts, special offers, fantastic surprises and bonus Bayblue Rewards points that you can redeem to dine, drink or play!

STATUS LEVELS

Bayblue Rewards is a rewards program available to all patrons that allows you to accumulate status credits when you use your membership card. Each level is determined on the status credits accumulated during a rolling 3 month period.

Additional Status credits can be earned via the member kiosk. Status credits can not be redeemed and are only for the purpose of defining the tier level.

	BRONZE	0 - 5,000
	SILVER	5,001 - 15,000
	GOLD	15,001 - 30,000
	PLATINUM	30,001 +

STATUS LEVEL	 BRONZE	 SILVER	 GOLD	 PLATINUM	
REQUIRED STATUS CREDITS	0 - 5,000	5,001 - 15,000	15,001 - 30,000	30,001 +	
Playing Gaming Machines	1 point per \$6 Turnover	1 point per \$5 Turnover	1 point per \$4 Turnover	1 point per \$3 Turnover	
Bar Discount	Discount value is credited on members card/s as Rewards points	5%	5%	7.5%	10%
Food Discount	Discount value is credited on members card/s as Rewards points	5%	5%	7.5%	10%
Earn Rewards Points with Food or Drinks purchases	1 point per \$1 spent	1 point per \$1 spent	1 point per \$1 spent	1 point per \$1 spent	
Earn Rewards Points with Bottle Shop or Drive Thru purchases	1 point per \$1 spent	1 point per \$1 spent	1 point per \$1 spent	1 point per \$1 spent	
Members Only Promotions*	✓	✓	✓	✓	
Members Kiosk Promotions/Prizes*	✓	✓	✓	✓	
Birthday Rewards*	500 pts	1,000 pts	1,500 pts	2,500 pts	
Visitation Rewards*	NIL	100 pts	300 pts	500 pts	
Special Birthday Gift*			✓	✓	
Exclusive Promotions*			✓	✓	
Christmas Rewards*			✓	✓	
Food or Beverage Special Rewards*				✓	

* Home Venue Only